

TESTIMONIALS FROM OUR VALUED CUSTOMERS

“I’ve been working with HOOK-FAST for 17 years and can say with confidence that Hook-Fast’s products are the best in the world. They use 24 karat gold for their trim, their attention to detail in their screening is superb, they faithfully reproduce color hues, and they have the best color separation in the industry. I get exactly what I want. My customers can pick out HOOK-FAST lapel pins because their quality is so much better.

Recently a US embassy asked if it was possible to create a special lapel pin for a joint AIDS program. Not only was it possible, but HOOK-FAST made it a reality in just four hours. Hook-Fast’s ability to take an original idea and translate it into tooling is just tremendous.”

– Peter Orenski, TME Co. Inc.

“When it comes to customer service, HOOK-FAST goes above and beyond. They really personalize the relationship. A product will stand on its own merit and sell itself, but great customer service will get customers to come back.

HOOK-FAST also really works with us to meet our timelines. For example, a while ago we needed a Lucite plaque for a very sick individual. Most companies wouldn’t even consider that short of a timeline, but they did, and delivered in only two days. The recipient passed away only a few days after receiving the plaque. That really meant a lot to us.

About 10% of our business is custom, and I haven’t stumped HOOK-FAST yet. If I don’t see what I need, they will make it for me. There hasn’t been a single time when I’ve needed a custom piece and they haven’t come through.”

– Dan McConnell, BADGES EX CETERA

“We have been working with HOOK-FAST for about four years, primarily buying their lines of badges and pins. HOOK-FAST’s quality is excellent, and they are terrific at personalizing things. I like doing business with them.”

– Les Morris, CORPLOGO WARE

“My parents started our relationship with HOOK-FAST more than 20 years ago. They are our sole supplier for airlines wings, cap devices, and tie tacks, and I have found that they consistently do what they say they’re going to do, particularly when it comes to delivery times. Our custom orders are no problem for HOOK-FAST. I want my orders done right and done on time, and 20 years of experience have shown me that I can rely on them to deliver.”

– Ed Tally, TALLY-HO UNIFORMS & ACCESS

“We have been working with HOOK-FAST for over 20 years. They are always very helpful, they deliver on time, and they always give 110% to meet my needs.”

– Kathy Doherty, OUR DESIGNS, INC.

“I’ve been working with HOOK-FAST for 20+ years, and we have a great relationship. If ever I have a problem or need something, all I have to do is pick up the phone or email them, and they’re on top of it. HOOK-FAST also offers very competitive pricing, and their quality is excellent. HOOK-FAST badges match or beat the quality of anything on the market.”

– Mel Slack, ALLEN UNIFORM CO. INC.

“When we wanted to add badges to our line, a colleague recommended HOOK-FAST to us. We have been very pleased with their quality and service. The speed of their Quick Ship Program is great – products are always on time. And whenever we need something, they are a phone call away and always have an answer for us.”

– Don Jones, FIRE STORE ONLINE.COM

Proud to make all of our products in the USA.

Hook-Fast Specialties, Inc.

A US Badge Company

